

Terms & Conditions for bookings with Forn de sa Llotgeta

These are the terms under which we offer Forn de Sa Llotgeta Services. By registering, paying or making a deposit for a course, itinerary, event or any other private service, you are agreeing to accept all of the terms & conditions. These terms may be supplemented by additional terms and conditions specific to your booked service. Please read them carefully.

Pricing

All prices are listed in Euros and per person. VAT included.

Forn de sa Llotgeta reserves the right to notify you of an increase in the brochure or advertised price before accepting your booking and prices may vary.

Booking

Open courses, workshops and any other activities with online registration require full payment to complete the booking.

To secure the booking of any private event, itinerary or chef service, we require a deposit of 30% of the total cost of the service.

Payment should be made by bank transfer in favor of Deborah Piña Zitrone. All wire transfer costs are assumed by the customer. Payment with credit cards is accepted. Cash is accepted only for Private Chef Services.

When your booking is complete you will receive a confirmation email. When you make a booking, you are confirming that you are at least 18 years of age and that you understand our booking conditions and have accepted them on behalf of yourself and all the members of your party.

Payment

Full payment of all private services, events and itineraries is due no later than 15 days prior to the service, unless otherwise stipulated in writing by Forn de sa Llotgeta.

In the case of any event, itinerary, or private service booked within 15 days, full payment will be required at the moment of reservation.

Attendance of minors

The open courses are not recommended for children under 12 years. Under that age, they are welcome in private groups with the strict supervision of adults.

Guests between 12 and 18, who would like to participate in an open course may do so accompanied by a participating adult.

Cancellation

All cancellations must be advised in writing, by the person who made the initial payment and sent to booking@forndesallotgeta.com and need written proof of receipt. Cancellations are effective on the day their receipt is confirmed.

1.- Open courses, workshops and any other activities with online registration can be canceled or rescheduled no later than 7 days prior to the date of the activity. The option to reschedule to another class is subject to availability. After this period of time, no refunds will be made. There will be no refunds or reschedule for “no shows”.

2.- For private events, itineraries or chef services, the cancelation policy is as follows:

- Cancellation made more than 15 days prior to date: The deposit payment is held. If payment made is higher than the deposit payment at this stage, additional payment will be refunded in full.
- Cancellation made less than 15 days prior to date: 100% of total booking cost is held by Forn de sa Llotgeta.
- In the case of private chef services, the food expenses advance will be 100% refundable if the cancellation is made prior 72h to date. A 50€ admin fee will be applied for processing the refund.
- If the refund is made by bank transfer any possible transaction costs are covered by the customer.

3.- In the rare occurrence that Forn de sa Llotgeta needs to cancel a course, a service or an event, the client or attendee is entitled to reschedule the service or course or be given a full refund, unless such a cancellation is caused by “force major”. In case of “force major” refund will be granted but an administration fee of 10% of the booking cost will be held.

Release of liability

1.- Culinary center in Palma or in private kitchens during holidays in Finca & Villas.

You fully understand that cooking has inherent risks, dangers and hazards and, while it is understood that they will be supervised by Forn de sa Llotgeta agents, your participation in such classes and events may result in injury or illness. Forn de sa Llotgeta center contains many known and unknown hazards including, but not limited to: knives, sharp cooking utensils, dangerous appliances, hot surfaces and other dangers regularly found in kitchen environments. Further, the guest acknowledges that you have alerted the management of Forn de sa Llotgeta in writing of any and all dietary restrictions and/or food allergies.

2.- Other services provided by Deborah Piña .

You fully understand and acknowledge that travel itineraries and culinary events have: (a) inherent risks, dangers and hazards and such exists in your participation in Forn de sa Llotgeta activities; (b) your participation in such activities may result in injury or illness; (c) these risks and dangers may be caused by the negligence of the owners, employees, officers or agents of Forn de sa Llotgeta, the negligence of the participants, the negligence of others, accidents, breaches of contract, the forces of nature or other causes.

By agreeing to these terms and conditions, the guest confirms on behalf of their heirs, executors, administrators, successors and assigns, release and forever discharge Deborah Piña, Forn de sa Llotgeta, staff, directors, officers, successors, assigns, members and any other person or organization affiliated with it, from any and all actions, causes of actions, claims and demands for, upon or by reason of any damage, loss or injury to person and property which hereafter may be sustained in consequence of any accident or activity occurring in connection to any activity, course, service or itinerary organised by Forn de sa Llotgeta.

3.- Transportation

Forn de sa Llotgeta does not own, manage, operate, supervise, or control any transportation entity that supplies services related to your event or itinerary. All suppliers that can be recommended for taking care of your transportation are independent contractors, and are not agents or employees or representatives of Forn de sa Llotgeta. All tickets and receipts, are issued subject to the terms and conditions specified by each supplier, and by accepting them or utilizing the services, all customers agree that Forn de sa Llotgeta is not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of the transportation service.

Allergies and Dietary Restrictions

Forn de sa Llotgeta will do its best to accommodate allergies and dietary sensitivities or restrictions, but facilities come in contact with all types of foods. Forn de sa Llotgeta cannot guarantee there will be no cross-contamination, and is unable to take responsibility for allergic reactions.

Damage/Loss of personal property

Forn de sa Llotgeta will take all necessary care, but accepts no responsibility for the damage to or loss of merchandise left in the venue prior to, during or after a class/event/itinerary. Forn de sa Llotgeta is not responsible for the loss or damage of personal items in any form.

Damage/Loss of Forn de sa Llotgeta property

The student or function organiser may be held financially responsible for any damage to or loss of Forn de sa Llotgeta property during the class/event/function. The cost of repairing any damage to walls, doors or other parts of the property as a result of inappropriate conduct will be charged to the person or hiring company involved.
